

## UNSUNG HEROES

### GREG STRICKLAND

FIRM ADMINISTRATOR  
RAGSDALE LIGGETT  
RALEIGH, N.C.



Across Greg Strickland's 25-year career as firm administrator at Ragsdale Liggett, he has embraced his extensive workload to accommodate a vibrant and growing law firm.

Joining a law firm wasn't part of Strickland's early career aspirations, but he thought he could make a difference when he applied for the job.

"Having previous experience in customer service and within my own entrepreneurial spirit, I sensed a philosophy at the firm I have always adhered to," he says. "And that is to, 'Give clients fair value, and they will keep coming back, and business will grow.'"

He knew he could be successful in a firm like Ragsdale Liggett, and he saw how he could apply his math degree to the duties required in his role.

"I'm happy when I can help solve problems, knowing the impact I can make in a fast-paced environment," he says. "I am most proud of being a part of the continuous improvement and long-term success for the firm and our clients."

### REBELLA "SISSY" WALLACE

OFFICE ADMINISTRATOR AND BOOKKEEPER  
HYLER & AGAN  
ASHEVILLE, N.C.



Sissy Wallace has always enjoyed working with the public and feels accomplished when she can help others in their times of need.

"In my job at our law firm, these two duties go hand in hand," she says.

As office manager, receptionist and bookkeeper at the Asheville law firm of Hyler & Agan, Wallace wears several hats. Over the 11 years she has been with the firm, she has combined her office administration duties with preparing and filing legal documents. She also has coordinated focus groups for mock trials, performed verification of documents as a notary public and enjoyed developing client relations.

"My favorite aspect of this job is the satisfaction I feel after a client's matter is finally resolved, and when I see the stress they have carried disappear as they leave our office with a smile on their face," she says.

She is most proud of the four children she has raised and enjoys spending time with them and with her granddaughter.

### EMILY STRINGFELLOW

PARALEGAL  
JOHNSON & GRONINGER  
CHARLOTTE, N.C.




At Johnson & Groninger, Emily Stringfellow is known as the hero of the office, a paralegal who stops at nothing to get any job done, and she does it with a smile.

Her analytical skills, love of problem-solving and desire to help people led her to pursue a career in law.

"I have witnessed how a lack of understanding of an individual's legal rights can affect them, and I wanted to make sure others do not end up in that situation," she says.

Stringfellow loves the variety that comes with her job every day, and that offers her an opportunity to learn from new situations she encounters or issues she tackles. Her hard work has paid off.

"I am proud of my ability to persevere and learn whatever it takes to get the job done," she says. "I didn't have any prior experience working at a law firm, but I have been able to succeed at the job and handle challenging cases."




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